



2022 BASEBALL SEASON TICKET RENEWAL INFORMATION



RENEWAL DEADLINE: January 14, 2022

RENEWING OPTIONS:

- 1) **Online** at www.ETICKETHAWAII.COM. You may pay for your tickets using Visa, MasterCard, Discover Card or JCB Card. **Save \$10.00 off the regular handling fee of \$20.00 by renewing online!**

Online renewal tip: Clear browser/internet history before renewing online.

- 2) **FAX** invoices with Visa, MasterCard, Discover Card, or JCB Card payments to the Stan Sheriff Center Ticket Office at (808) 956-3403 (FAX).

- 3) **Mail** invoices with payment to:

UH Athletic Ticket Office
1337 Lower Campus Road
Honolulu, HI 96822

- If you are paying with a credit card, please fill out your credit card number, expiration date, daytime phone number, and **sign the invoice.** (If the payer name and/or billing address are different from your account, please fill out the payer information box on the renewal invoice.)
- If you are paying by check, make checks payable to **University of Hawai'i.**
- For further information regarding season ticket renewals, please call (808) 956-4482 or email uhtic@hawaii.edu.

SEAT RELOCATIONS OR ADDITIONAL SEATS:

- **If you would like to relocate or purchase additional seats**, please write your request on the invoice in the box labeled "Seat Relocation Requests/Addl" and submit with a daytime phone number. If you are renewing online, under Step 2, please use the "RELOCATION/ADD'L SEATS" link to indicate your requests.
- **Requests for seat relocations or additional seats will be addressed in order of 2021-2022 H-Club membership levels.**
 1. Priority within each level will be based on total years an account has purchased baseball season tickets since 2001 (our first year of electronic ticket records)
 2. Priority Tie Breakers:
 - a. Total 2021-2022 H-Club dollars (seat premiums + membership payments)
 - b. Total number of baseball season tickets purchased since 2001

Representatives will begin calls on January 18 to advise our ability to accommodate requests. Remaining season seats will be available for public on sale of season tickets on January 31. Please check our website www.HawaiiAthletics.com for updates and sign up for H-Mail.

2022 SEASON TICKETS WILL BE SENT DIGITALLY TO YOUR EMAIL ADDRESS:

- Beginning this year, season tickets will be sent digitally to your email account on file. From the email, you will be able to download your tickets to your smartphone. Please update your email address if it is different from what is shown on your invoice. The benefits of digital tickets include, being able to update match dates and times automatically if they need to be changed, never lose your tickets, digital transfers to friends and family if you are unable to attend a game, and a cleaner contactless way to manage your tickets. Digital tickets will be sent the week of February 7, 2022. If you do not have a smartphone, please call the UH Ticket Office at (808)956-4482 or indicate this by checking the box on your invoice to make alternative arrangements.

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AKA SEAT PREMIUMS:

- `Ahahui Koa Anuenue (AKA) Seat Premiums are attached to seats designated as “premium seats”. These premiums, along with the ticket price, must be paid in full in order to receive season tickets in designated sections.
- Seat Premiums are not tax deductible. Please consult your tax advisor for more information.
- For further information regarding Seat Premiums, please call (808) 956-6500.

PARKING INFORMATION:

- **H-CLUB VIP PARKING:**
 - VIP baseball season parking passes are available exclusively to H-Club members at the Varsity level (\$500) or above. **Please see enclosed VIP parking insert for details.**
 - Your current H-Club membership level is noted in section 3 of your season ticket renewal invoice.
 - You may improve your parking priority or become eligible to purchase parking by calling (808) 956-6500 to make a qualifying H-Club membership payment.
- **STANDARD PARKING PASS:**
 - A standard season parking pass for the general parking structure is available for purchase to all baseball season ticket holders. Please see enclosed standard parking flyer. Please add the standard pass to your invoice (section 2) and enclose payment if you would like to purchase a pass. You will also have the option to purchase a standard parking pass if renewing online.

SEASON TICKET TRANSFER POLICY:

- Ticket transfers are allowable to anyone you choose to designate.
- A \$50.00 administrative fee per sport will be assessed for each transfer to another account.
- Transfer forms are available online at www.HAWAIIATHLETICS.COM. Click on the “Tickets” tab.
- For more information on season ticket transfers, call `Ahahui Koa Anuenue (AKA) at (808) 956-6500.

SEASON TICKET CANCELLATIONS:

- If you wish to cancel your entire season ticket order, please write “cancel” on the invoice and return it.
- If you wish to cancel a portion of your season ticket order, please indicate which seats you wish to keep and which seats to cancel and submit with payment for the adjusted amount. When renewing online, under Step 2, please use the “EDIT SEATS” link to indicate your seat reduction request.

RETURNED CHECKS / CHANGE OF ADDRESS

- Returned checks for any reason will incur a University assessed fee of \$25.00. Failure to make good on returned checks will result in season ticket order cancellations.
- Please review your account information in section 5 of the invoice and make necessary corrections in the box.
- If you are renewing online, you will be prompted to update your account information.

SEASON TICKET HOLDER ASSURANCE POLICY

- As we continue to adhere to the current City and County of Honolulu, State of Hawaii, and the University of Hawaii health guidelines regarding COVID-19, please renew your season tickets with confidence with our season ticket holder assurance policy. Options will be available in the event games are not played or played without fans in attendance. If circumstances change, we will adjust and communicate to you at that time.

DISCLAIMER:

- You as a ticket holder acknowledges that there are inherent risks in attending these events, including exposure to contagious illness or disease, such as COVID-19, which can lead to severe illness or death. Ticket holders shall not enter University venues if you recently experienced any symptom associated with COVID-19 or traveled to areas designated high risk by the CDC. By attending the events, ticket holders certifies that they do not have COVID-19 symptoms before entering University facilities, agrees to follow all posted rules and verbal instructions of the University of Hawaii, and voluntarily assumes all risks related to exposure to contagious illness or disease, such as COVID-19. The University of Hawai'i will not be responsible for illness or injuries suffered by the ticket holder arising out of or resulting from the performance of or ticket holder's attendance at these events. Before attending the events, please view an updated list of prohibited items, rules of conduct and COVID-19 rules at HawaiiAthletics.com/disclaimer.