

## Online Season Ticket Renewal Instructions

Online renewal tip: Clear browser/internet history before renewing online.

1. Go to eTicketHawaii.com and sign in to your account.
  - **Returning Online Customer:** If you have previously activated your online season ticket account, login with your account number and password.
  - **Season Ticket Holders - ETH Account Activation:** If you have never activated your online season ticket account, click on [Link Your Account] and enter your customer number and PIN. Complete your registration and submit.
2. Click on [Season Renewals and H-Club Membership Snapshot] located in the green sub-menu at the top of the page.
3. Click on the [2022 Football Season Renewal...] in the "Applications" box.
4. If you are not requesting any changes to your seats, continue to #6.
5. To request a seat relocation and/or additional seats or to cancel/edit a portion of your seats, use the options in the "STEP 2 - Optional Items and Payment Options" section of your renewal:
  - **Seat Relocation and/or Additional Seat(s) Requests:**
    - Click on [RELOCATION/ADD'L SEATS - Please click here to make requests for seat relocation and/or request additional seats.]
    - Ticket Limits and H-Club membership requirements apply to select sideline sections only. Please see "Football Season Renewal Information" link.
  - **Edit/Cancel seat(s):**
    - Click on [EDIT SEATS - Please click here to make requests for seat reduction (please state which seats to release)].

Representatives will begin calls in July to discuss your requested seat options.

- 6. Option to add a padded chairback for the season - \$54. All Conference and above members already have this item included as a benefit of their membership.**
- 7. Select to pay in full or with the 3-Part Payment Plan and click [Add to Cart].**
- 8. In your shopping cart click [CHECKOUT].**
- 9. An email confirmation will be sent to the email in your account.**

**For customer support, please contact the UH Ticket Office at (808)956-4482 or via email at [uhtic@hawaii.edu](mailto:uhtic@hawaii.edu) . Customer support for etickethawaii.com is available Monday - Friday 9:00 a.m. to 5:00 p.m. HST (closed on state holidays).**