



# 2022-23 WOMEN'S BASKETBALL SEASON TICKET RENEWAL INFORMATION

**RENEWAL DEADLINE: OCTOBER 7, 2022**

## **RENEWING OPTIONS (Deadline: October 7, 2022):**

- 1) **Online** at [www.eTicketHawaii.com](http://www.eTicketHawaii.com). You may pay for your tickets using Visa, MasterCard, JCB, or Discover Card. **Use promo code WB22STH to pay online and save \$5.00 off the normal handling fee of \$15!**
- 2) **FAX** invoices with credit card payments to the Stan Sheriff Center Ticket Office at (808) 956-3403 (FAX).
- 3) **Mail** invoices with payment to:  
UH Athletic Ticket Office  
1337 Lower Campus Road  
Honolulu, HI 96822
- 4) **Walk** invoices with payment to the Stan Sheriff Center Ticket Office M-F 9:00am – 5:00pm (except state holidays).
  - If you are paying with a credit card, please fill out your credit card number, expiration date, daytime phone number, and sign the invoice.
  - If you are paying by check, make checks payable to: **University of Hawaii**.
  - **Renew online before the deadline and be eligible to win an apparel prize pack.**
  - For further information regarding season ticket renewals, please call (808) 956-4482.

## **COURTSIDE SEATS:**

- Sideline and Baseline Courtside seating packages are currently available through `Ahaui Koa Anuenue (AKA). Packages include two (2) courtside tickets, one (1) parking pass, and one (1) Sodexo coupon booklet. For more information, please visit [KoaAnuenue.org](http://KoaAnuenue.org) or call (808) 956-6500.

**STANDARD PARKING PASS:** (Please see standard parking information sheet for more details)

## **RETURNED CHECKS / CHANGE OF ADDRESS**

- Returned checks for any reason will incur a University assessed fee of \$25.00. Failure to make good on returned checks will result in season ticket order cancellations.
- Please review your account information on your invoice and make necessary corrections in the box on the bottom right hand corner of the invoice.
- If you are renewing online, you will be prompted to update your account information.

## **SEASON TICKET DELIVERY:**

- **Season tickets will not be mailed.** Season tickets will be sent digitally to your email account on file by October 25<sup>th</sup>. From the email, you will be able to download your tickets to your smartphone. Please update your email address if it is different from what is shown on your invoice. The benefits of digital tickets include, being able to update match dates and times automatically if they need to be changed, never lose your tickets, digital transfers to friends and family if you are unable to attend a game, and a cleaner contactless way to manage your tickets. A will call option is available for an additional fee. Will-call ticket pick-up begins on Tues., October 25 at 11:00 a.m. and continues during normal business hours (M-F 9:00 am – 5:00 pm).

## **DISCLAIMER:**

- You as a ticket holder acknowledges that there are inherent risks in attending these events, including exposure to contagious illness or disease, such as COVID-19, which can lead to severe illness or death. Ticket holders shall not enter University venues if you recently experienced any symptom associated with COVID-19 or traveled to areas designated high risk by the CDC. By attending the events, ticket holders certify that they do not have COVID-19 symptoms before entering University facilities, agrees to follow all posted rules and verbal instructions of the University of Hawaii, and voluntarily assumes all risks related to exposure to contagious illness or disease, such as COVID-19. The University of Hawai'i will not be responsible for illness or injuries suffered by the ticket holder arising out of or resulting from the performance of or ticket holder's attendance at these events. Before attending the events, please view an updated list of prohibited items, rules of conduct and COVID-19 rules at [HawaiiAthletics.com/disclaimer](http://HawaiiAthletics.com/disclaimer).