



NEW ADDITIONAL IMPORTANT INFORMATION FOR 2021 WOMEN'S VOLLEYBALL

2020 SEASON CREDIT:

- Many customers elected last year to convert 2020 ticket payments to account credits. These credits will be applied to the cost of 2021 season tickets and will appear on your 2021 invoice enclosed. If you have any questions regarding credits, please email us at uhtic@hawaii.edu or call us at (808)956-4482 M-F 9:00a.m.-5:00p.m. (closed on state holidays).

2021 SEASON TICKETS WILL BE SENT DIGITALLY TO YOUR EMAIL ADDRESS:

- Starting this year, the primary delivery method for season tickets will be digital (not USPS mail). Season tickets will be sent to your email address on file. You will then download tickets to your smartphone to present at each game. If needed, please update or add your email address in section 5 on your invoice.
- The benefits of digital tickets, or contactless ticketing, include being able to update match dates and times automatically if they need to be changed. It also eliminates the possibility of lost tickets and allows for easy transfer of tickets to family and friends if you are unable to attend a game.
- If you do not have a smartphone, please call the UH Ticket Office at (808)956-4482 or indicate this by checking the box on your invoice to make alternative arrangements.

CAPACITY RESTRICTIONS AND DISCLAIMER:

- While we plan for a season with no capacity restrictions, we will also follow all City, County, State, and University restrictions or mandates. If needed, we will make adjustments at that time and communicate these out to you.
- You as a ticket holder acknowledges that there are inherent risks in attending these events, including exposure to contagious illness or disease, such as COVID-19, which can lead to severe illness or death. Ticket holders shall not enter University venues if you recently experienced any symptom associated with COVID-19 or traveled to areas designated high risk by the CDC. By attending the events, ticket holders certifies that they do not have COVID-19 symptoms before entering University facilities, agrees to follow all posted rules and verbal instructions of the University of Hawaii, and voluntarily assumes all risks related to exposure to contagious illness or disease, such as COVID-19. The University of Hawai'i will not be responsible for illness or injuries suffered by the ticket holder arising out of or resulting from the performance of or ticket holder's attendance at these events.
- Before attending the events, please view an updated list of prohibited items, rules of conduct and COVID-19 rules at HawaiiAthletics.com/disclaimer