



# 2021 WOMEN'S VOLLEYBALL SEASON TICKET RENEWAL INFORMATION



**RENEWAL DEADLINE: JULY 12, 2021**

## **RENEWING OPTIONS:**

- 1) **Online** at [www.ETICKETHAWAII.COM](http://www.ETICKETHAWAII.COM). You may pay for your tickets using Visa, MasterCard, Discover Card or JCB. **Save \$10.00 off the regular handling fee of \$20.00 by renewing online!**

**Online renewal tip: Clear browser/internet history before renewing online.**

- 2) **FAX** invoices with Visa, MasterCard, Discover Card, or JCB payments to the Stan Sheriff Center Ticket Office at (808) 956-3403 (FAX).

- 3) **Mail** invoices with payment to:
  - UH Athletic Ticket Office
  - 1337 Lower Campus Road
  - Honolulu, HI 96822

- If you are paying with a credit card, please fill out your credit card number, expiration date, daytime phone number, and **sign the invoice.** (If the payer name and/or billing address are different from your account, please fill out the payer information box on the renewal invoice.)
- If you are paying by check, make checks payable to **University of Hawai'i.**
- **A payment plan is available.** We are offering you the opportunity to split your women's volleyball season ticket payment into two equal installments using your Visa, MasterCard, Discover Card or JCB. Each installment will be processed for 50% of your total amount due and will follow the schedule listed below:
  - Payment 1 – on receipt of first payment on or before the deadline
  - Payment 2 – August 6<sup>th</sup>

For further information regarding season ticket renewals, please call 956-4482 or email [uhtic@hawaii.edu](mailto:uhtic@hawaii.edu).

## **SEAT RELOCATIONS OR ADDITIONAL SEATS:**

- **If you would like to relocate or purchase additional seats**, please write your request on the invoice in the box labeled "Seat Relocation Requests/Addl" and submit with a daytime phone number. If you are renewing online, under Step 2, please use the "RELOCATION/ADD'L SEATS" link to indicate your requests.
- **Requests for seat relocations or additional seats will be addressed in order of 2021-2022 H-Club membership levels.**
  - 1) Priority within each level will be based on total years an account has purchased women's volleyball season tickets since 2001 (our first year of electronic ticket records)
  - 2) Priority Tie Breakers:
    - a. Total 2021-2022 H-Club dollars (seat premiums + membership payments)
    - b. Total number of women's volleyball season tickets purchased since 2001

Representatives will begin calls in mid-July to advise our ability to accommodate requests. Remaining season seats will be available for public on sale of season tickets on August 2, 2021. Please check our website [www.HawaiiAthletics.com](http://www.HawaiiAthletics.com) for updates and sign up for H-Mail.

## **AKA SEAT PREMIUMS:**

- `Ahahui Koa Anuenuue (AKA) Seat Premiums are attached to seats designated as "premium seats". These premiums, along with the ticket price, must be paid in full in order to receive season tickets in designated sections.
- Seat Premiums are also counted towards your H-Club membership the following year.
- Seat Premiums are not tax deductible. Please consult your tax advisor for more information.
- For further information regarding Seat Premiums, please call 956-6500.

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## **COURTSIDE SEATS:**

- Sideline and Baseline Courtside seating packages are currently available through AKA. Packages include courtside season tickets, VIP parking, and hospitality lounge passes. For more information, please visit [KoaAnuenue.org](http://KoaAnuenue.org) or call 956-6500.

## **PARKING INFORMATION:**

- **H-CLUB VALET PARKING:**
  - Valet parking for women's volleyball is available for purchase exclusively to H-Club members at the All-Conference Level and above. Please visit [koaanuenue.org/hclub](http://koaanuenue.org/hclub) or call 956-6500 for more information.
- **H-CLUB VIP PARKING:**
  - VIP women's volleyball season parking passes are available exclusively to H-Club members at the Varsity level (\$500) or above.. **Please see enclosed VIP parking insert for details.**
  - Your current H-Club membership level is noted in section 3 of your season ticket renewal invoice.
  - You may improve your parking priority or become eligible to purchase parking by making a qualifying H-Club membership payment on your season ticket renewal invoice or online at [etickethawaii.com](http://etickethawaii.com). Please visit [koaanuenue.org/hclub](http://koaanuenue.org/hclub) or call 956-6500 for more information.
- **STANDARD PARKING PASS:**
  - A standard season parking pass for the general parking structure is available for purchase to all women's volleyball season ticket holders. Please see enclosed standard parking flyer. Please check the "Yes" box on your invoice (section 2) and enclose payment if you would like to purchase a pass. You will also have the option to purchase standard parking pass if renewing online.

## **SEASON TICKET TRANSFER POLICY:**

- Ticket transfers are allowable to anyone you choose to designate.
- A \$50.00 administrative fee per sport will be assessed for each transfer to another account.
- Transfer forms are available online at [www.hawaiiathletics.com](http://www.hawaiiathletics.com). Click on the "Tickets" tab.
- For more information on season ticket transfers, call `Ahahui Koa Anuenue (AKA) at 956-6500.

## **SEASON TICKET CANCELLATIONS:**

- If you wish to cancel your entire season ticket order, please write "cancel" on the invoice and return it.
- If you wish to cancel a portion of your season ticket order, please indicate which seats you wish to keep and which seats to cancel and submit with payment for the adjusted amount. When renewing online, under Step 2, please use the "EDIT SEATS" link to indicate your seat reduction request.

## **RETURNED CHECKS / CHANGE OF ADDRESS**

- Returned checks for any reason will incur a University assessed fee of \$25.00. Failure to make good on returned checks will result in season ticket order cancellations.
- Please review your account information in section 5 of the invoice and make necessary corrections in the box.
- If you are renewing online, you will be prompted to update your account information.