

Online Season Ticket Renewal Instructions

Online renewal tip: Clear browser/internet history before renewing online.

1. Go to **eTicketHawaii.com** and sign in to your account.
 - **Returning Online Customer:** If you have previously activated your online season ticket account, login with your account number and password.
 - **Season Ticket Holders - ETH Account Activation:** If you have never activated your online season ticket account, click on **[Link Your Account]** and enter your customer number and PIN. Complete your registration and submit.

2. Click on **[Season Renewals and H-Club Membership Snapshot]** located in the green sub-menu at the top of the page.

3. Click on the **[2022 Women's Volleyball Season Renewal...]** in the "Applications" box.

4. If you are not requesting any changes to your seats, continue to #6.

5. To request a seat relocation and/or additional seats or to cancel/edit a portion of your seats, use the options in the **"STEP 2 - Optional Items and Payment Options"** section of your renewal:
 - **Seat Relocation and/or Additional Seat(s) Requests:**
 - Click on **[RELOCATION/ADD'L SEATS - Please click here to make requests for seat relocation and/or request additional seats.]**
 - Representatives will begin calls in mid-July to discuss your requested seat options.
 - **Edit/Cancel seat(s):**
 - Click on **[EDIT SEATS - Please click here to make requests for seat reduction (please state which seats to release) and/or request for ticket type change (non-premium areas).]**

- At checkout you will be paying for your current order. Any applicable refunds will be processed in 3-5 business days once requested changes have been made.
- 6. Option to add a standard season parking pass (zone 20 parking structure) - \$87. Customers that elected to roll over their standard parking pass credit will have passes already added to the “Renewable Items” part of their online renewal.
- 7. Select to pay in full or with the 3-Part Payment Plan and click [**Add to Cart**].
- 8. In your shopping cart click [**CHECKOUT**].
- 9. An email confirmation will be sent to the email in your account.

For customer support, please contact the UH Ticket Office at (808)956-4482 or via email at uhtic@hawaii.edu . Customer support for etickethawaii.com is available Monday - Friday 9:00 a.m. to 5:00 p.m. HST (closed on state holidays).